

March 2015

Position: Service Engineer  
Primary Location: Johannesburg

Purpose of Position: Quote, Install, Repair and Maintain all Electronic Equipment and Flexible Scopes, sold by Karl Storz Endoscopy South Africa (Pty) Ltd.

The successful candidate\* needs to have:

1. Matric
2. Clinical Engineering or Electrical Engineering (low current) diploma or N6 in light electronics
3. Working experience in clinical environment
4. Experience with video scopes used for gastro intestinal procedures will be a big advantage
5. Valid driver's license and reliable motor car
6. Willing to travel nationally and internationally for work and training, as and when required
7. Good communication skills, administrative skills and general computer skills
8. Good technical skills (Practical test to be completed)
9. Fluent in speaking and writing in English
10. A second language will be an added advantage

Duties of the role:

Although this role will be primarily to install, repair and maintain flexible video endoscopes, used during diagnosis or treatment of gastro intestinal procedures, you will also be required to:

- Install and maintain all other devices sold by Karl Storz to the highest standards
- Quote and perform repairs of all devices sold by Karl Storz Endoscopy South Africa
- Compile service reports accurately and complete monthly activity reports on time
- Attend to customer callouts timeously
- Arrange and manage backup equipment where required
- Follow up on all foreign repairs under your control weekly
- Work closely with the entire sales force of Karl Storz to ensure effective in-house support during demonstrations or at workshops and congresses
- Good internal and external relationships

Applications can be submitted to Kortess Strauss at: [k.strauss@karlstorz.co.za](mailto:k.strauss@karlstorz.co.za) or 083 607 8085.

\*Reference checks, including past work experience, credit, criminal and qualifications will be done on, or required, from all successful candidates.