



## FIELD SERVICE ENGINEER

The engineers are responsible for the installation and servicing of all Elekta products within the **African and sub Sahara region**.

This is a role with requirement to travel throughout the African and sub-Saharan regions as required and as directed by the Service Partner Manager Africa and Sub-Saharan. The role will need to ensure that Elekta maintain their contractual commitments in ensuring machine uptime. You will be responsible for managing all maintenance activities for Elekta supplied equipment. Flexible working hours are required. You will be expected to work under your own initiative to complete the tasks required, if necessary, problems or issues are escalated to the regional office.

Activities include planned maintenance, emergency corrective maintenance, upgrades, installation work, timely implementation of FCO's and issuing of important product or customer notifications, courtesy calls to local customers and telephone support. Jobs can either be completed within 1 day or may require the engineer to be away from home for several days at a time. There is a need for travel to sites outside of Africa and Sub-Saharan Africa.

Technically the work involves a very diverse skill set including fault finding complex electronic systems down to component level, HT and RF power generation, vacuum systems, water systems, pressurized gas systems, mechanical assembly and adjustment of the radiation beam to achieve the required output specification. All work is to be carried out in accordance with Elekta's safety instructions and procedures. Any issues or problems that may adversely affect Elekta, the product, its ongoing reliability or the safety of any personnel must be reported to the Service Partner Manager in a timely manner.

Achieve and maintain the objectives agreed to with the Service Partner Manager, these may include but are not limited to: improved customer satisfaction, cost effectiveness, adherence to internal and external policies, maintain certified service and test equipment.

Training and assessment is carried out both in the various Elekta training facilities and on site, as necessary. Engineers will not be deemed to be competent to install or maintain a product until the Service Partner Manager has confirmed that the relevant competences and skill have been achieved. Engineers with the relevant knowledge and experience will be expected to guide and assess other engineers on site and advise the Service Partner Manager accordingly.

Upon completion of any work on site, the engineer is required to complete and submit to the appropriate manager the relevant reports and documentation logged for approval onto CLM.

## QUALIFICATIONS

- Minimum Technical qualification (NDip/ T3/ S4) related to the engineering discipline.
- Ideally trained on all relevant Elekta technical training courses up to 3<sup>rd</sup> line.
- Competent with relevant IT technology including Windows OS, Microsoft Office applications, networking.
- Excellent interpersonal and communication skills.
- Experience in a service environment.
- Proven ability to manage one's own environment and complete the tasks deployed to them.
- Demonstrable drive and commitment to Elekta and the tasks in hand.
- Clean Driving License.

**Applicants must be eligible to work in South Africa.**

Interested candidates who meet the requirements are invited to apply by forwarding a comprehensive CV to **Ami.Meech@Elekta.com** by close of business on 2015/12/18.

<https://ukcareers-elekta.icims.com/jobs/4385/job?mobile=false&width=1682&height=500&bga=true&needsRedirect=false&jan1offset=0&jun1offset=60>